

How does Ask My GP work?

Go to our website www.westquaymedicalcentre.co.uk

Click the Ask My GP Link logo on our homepage



You will then be directed to the below page where you can either:

- Access self-help guides
- Consult our team

Get help from your practice on any matter, but **do not use in emergencies**.

50 characters remaining

Get self help first

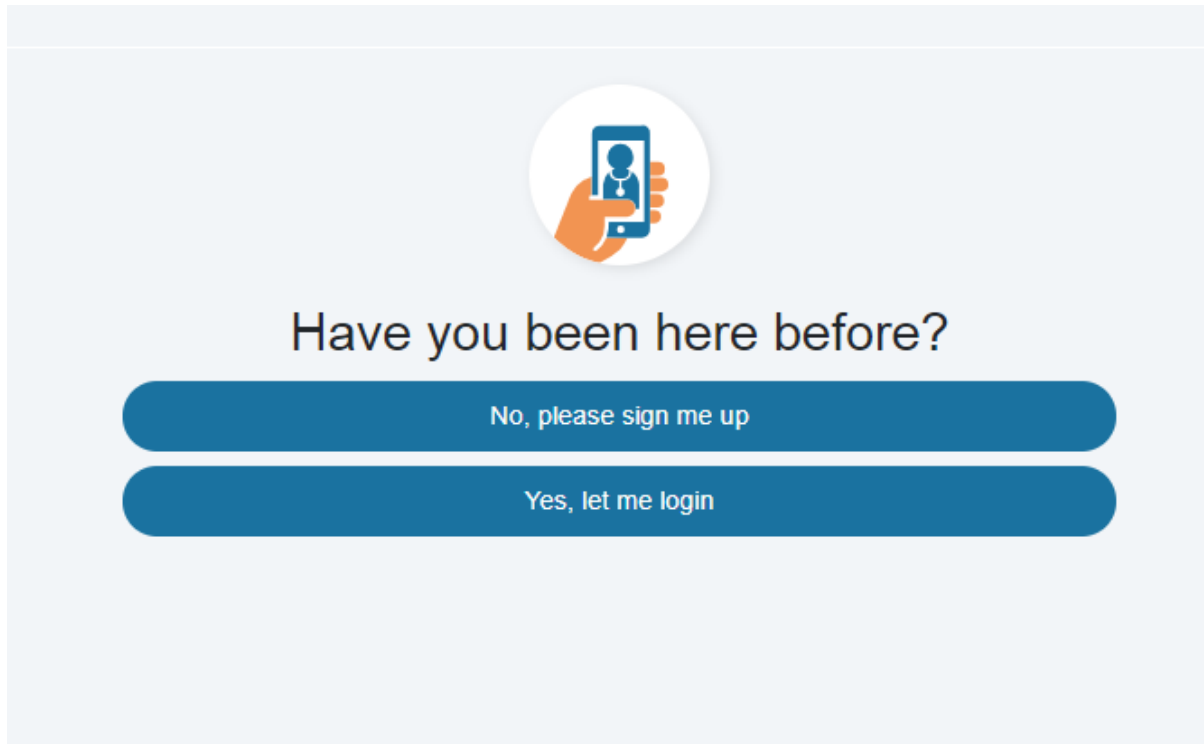
Consult your own GP

Do not use in emergencies

If you would like to contact our team, select “Consult your own GP”

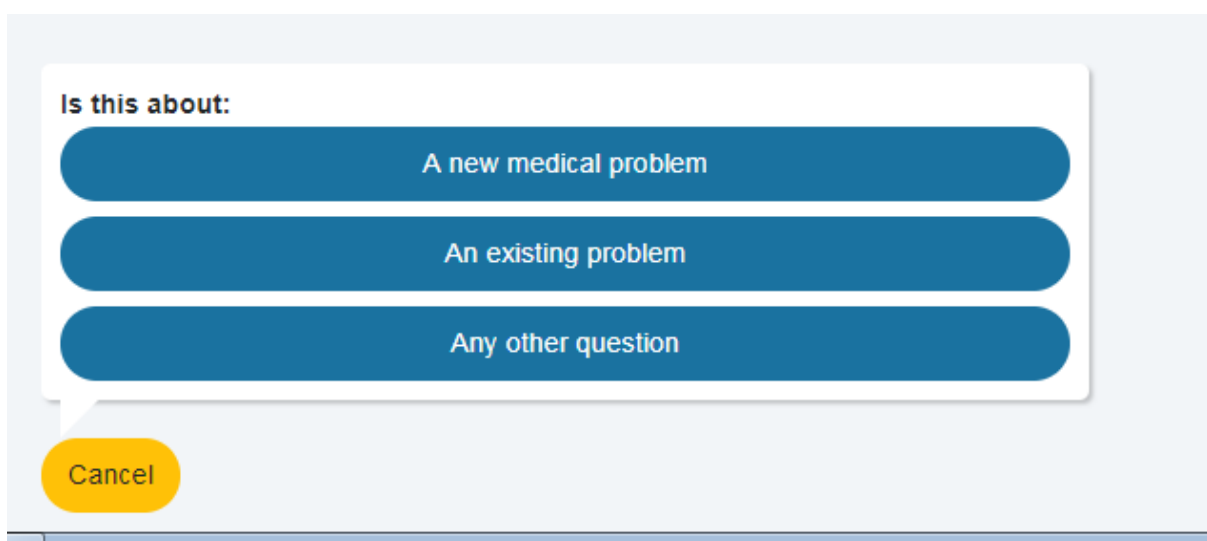
On the next screen, you can select:

- **No, please sign me up** if you have not used the system before and would like to make an account (see our useful how to register guides)
- **Yes, let me login** if you have already made an account



The image shows a user registration screen. At the top center is a circular icon of a hand holding a smartphone with a person icon on the screen. Below the icon is the question "Have you been here before?". Underneath the question are two blue buttons: "No, please sign me up" and "Yes, let me login".


You will then be required to answer questions for your request to be sent to the Practice (see examples of the questions you will be asked below)



The image shows a question selection screen. It features a white box with a light blue border containing the text "Is this about:". Below this text are three blue buttons: "A new medical problem", "An existing problem", and "Any other question". At the bottom left of the screen is a yellow button labeled "Cancel".

Please state your problem in a few words

50 characters remaining

 Send

Who would you like help from?


Anyone

Someone by name

You will be able to select a GP /Nurse Practitioner by name if they are available on that day. Working days can be found on our website on the Practice Staff tab.

How long have you had this problem?

30 characters remaining


 Send

Please describe your symptoms and any idea of the cause.

What are your concerns today?

How would you like us to help?

2000 characters remaining

 Send

How would you like us to contact you?

Online

Telephone


Face to face appointment

West Quay Medical Centre said:

27/07/2018 10:28

Thank you for completing the questionnaire. Please wait for a response.

2048 characters remaining

 Send